

A001-011 ASHL HSQE POLICY STATEMENT

Arcus Solutions (Holdings) Limited (ASHL) provides full-service facilities management with nationwide coverage, providing outstanding FM services that are technology led, people driven. Arcus brings together industry-leading technology, unique skills, and a wealth of sector-specific experience to provide excellent customer service to our clients.

Top management have overall responsibility for establishing, implementing, and maintaining this Health, Safety, Quality and Environmental Policy within the defined scope of the ASHL Integrated Management System (IMS). The application and promotion of HSQE and this policy is the responsibility of all management and colleagues within Arcus Solutions (Holdings) Limited. Within the boundaries of 'quality' also falls business continuity and therefore this concept is also addressed within the HSQE policy.

Within ASHL, we are also committed to:

- Satisfying all compliance obligations which includes business, customer, contractual, legal, industry and other applicable requirements to which the organisation subscribes that relate to all elements of HSQE.
- Having a framework in which to establish, implement and review health, safety, environmental, quality and business continuity objectives.
- Ensuring the HSQE policy is communicated to all persons working for or in affiliation with ASHL and ensuring that individuals understand their HSQE obligations set out within the policy.
- Ensuring effective policies and procedures relating to HSQE are developed and implemented where necessary.
- Providing adequate information, training, instruction and supervision in relation to HSQE.
- Managing any HSQE risks which arise from organisational change and operations through committee discussions, risk identification and action implementation.
- Preventing or reducing injury and ill health to all persons working for or in affiliation with ASHL by identifying hazards, assessing risk and implementing suitable controls to ensure high safety standards are maintained.
- Reducing our greenhouse gas emission in accordance with our published net zero pathway, as well as targeting ourselves to be net zero carbon by 2040, ahead of the UK Government target of 2050.
- Protecting the environment by preventing pollution where possible and implementing high standards of environmental practice. Key commitments relate to the management and reduction of waste, the management and reduction of air emissions, and management of climate change impacts. Actions are prioritised in line with the identification of the business' significant environmental impacts.
- Providing customer service in line with Quality Management procedures and principles.
- Implementing and operating controls and measures to improve the business' capability to manage disruptive incidents.
- Continually improving the effectiveness of the health, safety, quality, environmental and business continuity management system.
- Periodically reviewing this policy to ensure that it remains suitable, relevant and appropriate to the goals of the business.

Signed: 

Chris Green, Chief Executive Officer

Date: 9th May 2024